



STUDENT MEMBERSHIPS

- How to activate my membership?
 - o Full time blended students can log onto Web Advisor and complete the Wellness Centre Get Active Questionnaire found under the 'Miscellaneous' heading. FAN Cards will be activated 24-48 hours after completing the questionnaire.
- Why doesn't my FAN Card work after I complete the GAQ?
 - o Your FAN Card will take 24-48 hours to be activated once completing the questionnaire. If your FAN Card does not work after the 24-48 hours, visit the front desk at the SWC to get your card looked at; it may be an underlying issue with the card itself.
- How do I purchase a membership?
 - o Memberships can be purchased at the front desk of the SWC. We accept debit or credit as payment options. Please bring your FAN Card with you!
- How long does my membership last for?
 - o Student memberships are valid from the beginning of a semester to the end. For example, winter semester memberships are valid from January 1st to April 30th. Memberships have to be renewed each semester.
- Will my membership carry over into the summer if I am returning in September?
 - o Your membership from winter semester will not carry over into the summer. However, you can purchase a membership for the summer if you are a returning student in September.
- Can I buy memberships ahead of time?
 - o No, you cannot purchase a membership for the upcoming semester. For example, you cannot purchase a winter semester membership during the fall semester.

PART TIME/CO-OP/APPRENTICE STUDENTS

- Why do part time/co-op students have to purchase a membership?
 - o Part time and co-op students need to purchase a membership because the wellness fees are not included in the tuition. Wellness fees are only applied to students who are taking a full time course load. Memberships can be purchased in lieu of having the wellness fee in their tuition.
- Why are memberships included in blended tuition fees?
 - o Memberships are included in blended tuition fees because these students are on campus and are paying the wellness fee in their tuition. During the COVID-19 pandemic, online students were discouraged from coming to campus to prevent the spread of COVID-19, which is why their wellness fees were taken out of their tuition. Blended students had to be on campus for their courses.
- Why do apprentice students need to provide proof of their apprentice status?
 - o Apprentice students need to provide proof of their apprentice status because the apprentice membership is based on an 8, 10, or 12 week apprenticeship. The membership rates are different for apprentice students compared to part time, co-op, or online students.